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SERIAL NUMBER 10/691,118	FILING OR 371(c) DATE 10/21/2003 RULE 1.47	CLASS 379	GROUP ART UNIT 2614	ATTORNEY DOCKET NO. 021479-000300US	
APPLICANTS Sudeep Rikhy, Fremont, CA; Paul Rudnick, Danville, CA;					
** CONTINUING DATA *****					
** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED** SMALL ENTITY ** ** 01/20/2004					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged <u> </u> Examiner's Signature <u> </u> Initials <u> </u>		STATE OR COUNTRY CA	SHEETS DRAWING 9	TOTAL CLAIMS 31	INDEPENDENT CLAIMS 3
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TITLE "PULL" ARCHITECTURE CONTACT CENTER					
FILING FEE RECEIVED 549	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		